

# WE HEAR YOU, WHITEHORSE FAMILIES



Standard Bus Yukon Enhances Communication on Route Delays and Cancellations Whitehorse, Yukon – October 8, 2025 – At Standard Bus Yukon, our highest priority is ensuring that students in the Whitehorse region are transported to and from school safely, reliably, and on time. We understand the importance of dependable school transportation to families in our community, and we want to address concerns about route delays and cancellations, as well as update you on our efforts to enhance our communication plan.

Standard Bus Yukon has been working closely with the Government of Yukon, Department of Education to keep families, schools, and communities informed while we take steps to improve our operations. Our team has been working tirelessly to adapt, adjust, and communicate as quickly as possible, thereby minimizing disruptions.

We want families to know that we are up for the challenge and are committed to transparency and timely communication. Below are the ways you can stay informed about any route changes, delays, or cancellations:

**1. Visit [www.myschoolbusmonitor.ca](http://www.myschoolbusmonitor.ca)**

Stay up to date with live updates on which routes are affected.

**2. Sign up for Text Alerts**

Standing Bus and CKRW 96.1 have partnered to make it easier than ever to stay informed.

Simply text **"BUS" to 867-667-7891** to receive instant updates on delays or cancellations.

- o If all buses are running on time, you'll receive a confirmation message.
- o If there's a delay or cancellation, you'll get a detailed update right away.

**3. Tune In to Local Radio**

Bus delays and cancellations are also announced on CBC Radio and CKRW 96.1 The RUSH, keeping families informed through local broadcasts.

**4. Follow Standard Bus Yukon on Facebook [www.facebook.com/standardbusyukon](http://www.facebook.com/standardbusyukon)**

Check our Standard Bus Yukon Facebook page each morning for accurate updates. These updates are also shared on the Government of Yukon: social media channels to ensure wider coverage and easy access to information.

**5. Direct Communication with Schools**

We maintain open lines of communication with all local schools, ensuring administrators receive timely updates about any service disruptions that may impact students and families.

Standard Bus Yukon remains fully committed to partnering with the Department of Education to ensure safe, reliable, and consistent transportation for every student who depends on us. We appreciate the patience and understanding of our community as we continue to work diligently to elevate our services and maintain the high standards that families expect and deserve.

**For more information,  
contact us at:**

**Standard BUS**  
YUKON  
*safely*  
home

**Yukon**



[info@standardbusyukon.com](mailto:info@standardbusyukon.com)



[www.standardbus.ca](http://www.standardbus.ca)